

### BENESSERE A KM ZERO

Delenne



#### ROOMS

Our rooms are unique and each one is inspired by a different natural element: Water, Metal, Soil, Stone, Sun and Wood.

## agri-BREAKFAST

Breakfast will be served in our dining room from 7:30 till 10:00 a.m. You'll taste homemade products and some other from local farm businesses. If you have food allergies/intolerances or any request, please let us know or contact us at +39 3500241768. It is not possible to have breakfast into the room.

#### CHECK-OUT

We kindly ask you to vacate your room by 10:00 a.m. In case of late checkout - depending on the availability of the room - we reserve the right to apply an additional charge of 50 € until 2:00 p.m. Should you leave the room after this time, an extra night will be charged.



# SERVICES

- Staff support will be available from 7:00 a.m. to 10:00 p.m, after only remotely via Whatsapp or call;
- Availability of a baby cot on request for a fee (15€ per night);
- The skylight on the roof can be opened by asking the staff at reception or by calling +39 3500241768;
- Drinks taken from the mini-bar will be charged to your room bill. Water bottles will be replenished daily and the returnable glass will be collected. Other products are available at the shop on the ground floor or on request at +39 3500241768;
- Educational activities and outdoor services for adults and children;
- Free wi-fi is available (name: sadira.ospiti password: sadira.ospiti);
- It is possible to request a network cable with a €5 deposit.

# **HYGIENIC SERVICES**

- Laundry service for a fee (no underwear);
- Hairdryer available on request;
- Bed linen changed every 4 days;
- Towels changed daily and only for towels left in the bidet in the bathroom.



# **FACILITY GUIDELINES**

The *agriturismo* is family-run and applies certain rules to its guests:

- Usually the entrance gate remains closed. It is left open during the opening hours of the shop, the restaurant or on certain specific days (e.g. festivals or organised events). Therefore, in order to open it outside these hours, you will be given a pass to place on the sensor. The pass, given at check-in, is one for each room and must be returned at the end of your stay. Any loss will entail a €10 charge. You can request an additional one upon arrival or by calling +39 3500241768;
- From 02:00 a.m. to 06:00 a.m. an alarm will be set off in the outside area of the farmhouse, which will therefore no longer be accessible. However, the outside landing of the entrance staircase will remain accessible. For special requests for time variations, please contact us at +39 3500241768;
- Outside and inside the facility there are pets (dogs and cats). They are all harmless, some more exuberant and others less so. We ask you the courtesy not to give them food. In case of need we are always available at +39 3500241768;
- Your pet must be kept on a leash at all times.



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